



MEDTRON
SOFTWARE INTELLIGENCE



121114 NEWS BLAST

LA Medicaid Managed Care - Bayou Health Plans (BHP) BHP Grid Updates

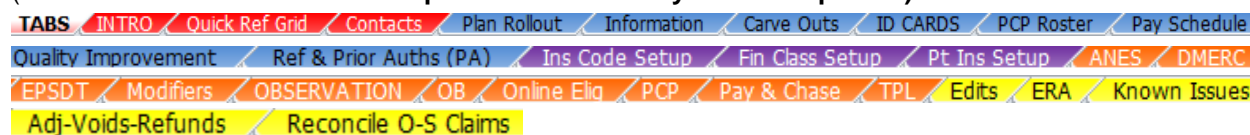
With the transition of traditional Medicaid to the managed Medicaid through Bayou Health Plans MDS/MSI has published several News Blasts with the 'most up to date' information available, however,

As a continued effort to share our findings and develop/maintain some 'semblance of a protocol', MDS/MSI has created a BHP Comparison Grid* that displays each plan side-by-side and lists pertinent information that may be needed, i.e., correct claims address, visits allowed, where to obtain authorizations, provider relations contact information, etc. as well as suggested Setup & Support protocol.

*NOTE: MDS/MSI disclaims any responsibility for missing or incorrect information; as this is a work in progress and much of the information changes as the plans change and convey information.

The grid has several tabs (see bottom of grid/spreadsheet) including plan rollout information, online eligibility samples, and the recommended Setup & Support information (as used in MEDDATA Service Bureau) to describe how to setup the Insurance Master and Financial Class Master for each plan.

(MDS clients do not need to setup as this has already been completed.)



Practice staff can use the below link to add a shortcut to their desktop for quick reference to answer questions as to what these plans entail, what providers need to do, how to tell which plan each patient has, where to send claims, how payments are received, how to setup support files, etc..

The grid will be password protected, so practices will use the same user ID/password previously distributed for accessing MEDTRON User Guides.

<http://www.medtronsoftware.com/User Guides/LA Medicaid Managed Medicaid Bayou Health Plan Comparison.xls>

Monitor the BHP grid frequently for updates.

Also see the [112514 News Blast: DHH Announces Next Phase of BHP Rollout](#) (available via www.medtronsoftware.com).

To request a User ID/Password or any questions contact Software Support for assistance via:

Email: From MEDTRON or MEDEHR Sign On screen, double click on 'support@medtronsoftware.com'

-OR-

Phone: (985) 234-0599 (local)
(800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609