



MEDTRON
SOFTWARE INTELLIGENCE



112114 NEWS BLAST

Holiday Schedule Deadlines for Submitting Electronic Statements

Holiday Schedule:

Please be advised that MEDDATA/MEDTRON (MDS/MSI) will be:

Closed Thursday, November 27th, 2014 for Thanksgiving.

Friday, November 28th, 2014 MDS/MSI will be operating on After Hours Support protocol (per below) with limited staff.

Full operations will resume on Monday, December 1st, 2014.

After Hours Support:

Call MEDTRON main line at 985-893-2550

Select option #1-Urgent

Leave voice mail.

After Hours MEDTRON staff will be alerted to return call.

Statement Schedule:

No statements will be mailed on Thursday, November 27th or Friday, November 28th, 2014.

The deadline for submitting electronic statements to MEDTRON:

Statements received after 12 Noon on Wednesday, November 26th, 2014

will be mailed on Monday, December 1st, 2014

LA State Holiday Reminder for LA Medicaid Billing

**Bill Add-On code 99051 with your E&M visits to receive an
extra \$13.38 per encounter if you intend to see patients on
November 27th, Thanksgiving Day!**

LA Medicaid still reimburses providers for select adjunct add-on services, i.e., 99051 (Services ...**at regularly scheduled evening, weekend, or holiday hours**...), as outlined by the *Current Procedural Terminology* manual under "Special Services, Procedures and Reports" using the following guidelines:

- The intent of this policy is to facilitate recipient access to services during non-typical hours primarily to reduce the inappropriate use of the hospital emergency department. The reimbursement provided by use of the adjunct codes is intended to assist with covering the additional administrative costs associated with staffing during these times. The intent is to motivate providers to alter their existing business hours for the purpose of maximizing reimbursement.
- These adjunct codes are reimbursed in addition to the reimbursement for outpatient evaluation and management services when the services are rendered in settings other than hospital emergency departments on Monday through Friday from 5 p.m. through 8 a.m., on weekends from 12 a.m. Saturday through midnight Sunday, and on State/Governor proclaimed legal holidays from 12 a.m. through midnight. Refer to the *Louisiana Medicaid Professional Services Fee Schedule* on the Medicaid website for reimbursement information relative to these codes. Providers are instructed to bill usual and customary charges.

Payments to all providers are subject to post payment review and recovery of overpayments.

NOTE: Our records indicate that in addition to LA Medicaid (Traditional) and all Bayou Health Plans (BHPs); Aetna, Allied Benefits, Benefit Management, Gilsbar, and Southern Benefits will pay for CPT 99051. Amerigroup will only reimburse when associated E&M is billed with modifier 25 or if modifier 59 is affixed to 99051.

NOTE: BCBS and Cigna Policies state not payable. However, both carriers pay intermittently. Each carrier's Clear Claim Connection tools support payment if associated E&M is billed with modifier 25. For BCBS affix modifier 59 to 99051 when billed with the modified E&M.

The following carriers do not reimburse for 99051:

Blue Cross (Professional Provider Office Manual-November 2014)

<p>Blue Cross policy for after hours CPT codes After hours Physicians' CPT codes are reimbursed as follows:</p> <ul style="list-style-type: none"> • 99050 pays separately when billed with one of the following E&M codes: 99201 - 99215 • 99056 and 99058 pay separately when billed with one of the following E&M codes: 99241 - 99245 <p>After hours CPT codes are only reimbursed separately when submitted with the E&M codes listed above. The provider's documentation should support the need for these services.</p> <p>Codes 99051, 99053 and 99060 are not reimbursed separately.</p>

Cigna (Code Editing Policy & Guidelines-October 2014)

After-Hours Care	<p>We support physicians' efforts to treat patients in the office setting rather than refer them to emergent or urgent care. Accordingly, separate reimbursement is allowed for after-hours CPT codes 99050 when billed with one of the E/M codes from the following list: 99201-99205, 99212-99215, 99241-99245, and 99354-99355.</p> <p>In addition, separate reimbursement is allowed for after-hours code 99058 when billed with one of the E/M codes from the following list: 99201-99205 and 99212-99215.</p> <p>Please Note: Separate reimbursement for the after-hours CPT Codes 99050 and 99058 is allowed on claims where only the after-hours code and its associated E/M code (see lists above) are billed. Adding additional codes to the claim may alter the payment of the after-hours code.</p> <p>After-hours services represented by CPT codes 99051– 99056 and 99060 do not support physicians treating patients in the office. Separate reimbursement for these services is not allowed. A modifier will not override the edit.</p>
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NOTE: Although both the Blue Cross and Cigna excerpts above state that 99051 is not reimbursable, the Clear Claim Connection tool for both allow for 99051 when Modifier 25 is affixed to the associated E&M.

Humana (Code Edit & Policy updates – August 2014)

Category	Topic	Policy Statement or Change	Impacted Products	Effective Date	Status
Medicine	After Hours Code – 99050 – Humana Policy	CPT 99050 is considered part of the primary procedure unless billed in the office setting. It is appropriate to use for services rendered after normally scheduled business hours, or days when the office is normally closed (e.g., holidays, Saturdays, Sundays). CPT 99050 is appropriate to use for services provided in an office setting. Therefore, CPT 99050 will not be reimbursed when submitted with a hospital or urgent care place of treatment.	Commercial Fully Insured and Select Self-funded* Products	1/21/2012	Active
Medicine	After Hours Code – 99051, 99053 and 99060	Afterhour or emergency service(s) (CPT 99051, 99053 and 99060) will not be separately reimbursed when submitted with any other service.	Commercial Fully Insured and Select Self-funded* Products	4/24/2010	Active
Medicine	After Hours Code – 99051, 99053 and 99060	CPT 99051, 99053 and 99060 are considered part of the primary procedure and will not be paid separately in any location.	Commercial Fully Insured and Select Self-funded* Products	1/21/2012	Active

United Healthcare (After Hours & Weekend Care Policy – March 2014)

Policy	
Overview	
After hours or weekend care is reimbursable, within limitations, when an individual physician is required to provide services outside of regular posted office hours to treat a patient's urgent illness or condition.	
Reimbursement Guidelines	
<p>The Centers for Medicare and Medicaid Services (CMS) considers reimbursement for Current Procedural Terminology (CPT®) codes 99050, 99051, 99053, 99056, 99058 and 99060 to be bundled into payment for other services not specified.</p> <p>UnitedHealthcare, however, will provide additional compensation to physicians for seeing patients in situations that would otherwise require more costly urgent care or emergency room settings by reimbursing CPT code 99050 in addition to basic services.</p> <p>CPT Code 99050 UnitedHealthcare will reimburse after hours CPT code 99050 when reported with basic services in one of the following CMS non-facility place of service (POS) designations only:</p> <ul style="list-style-type: none"> • School (CMS POS 03) • Indian Health Service Free-standing Facility (CMS POS 5) • Tribal 638 Free-Standing Facility (CMS POS 7) • Office (CMS POS 11) • Independent Clinic (CMS POS 49) • Federally Qualified Health Center (CMS POS 50) • State or Local Public Health Clinic (CMS POS 71) • Rural Health Clinic (CMS POS 72) <p>CPT Codes 99051, 99053, 99056, 99058 or 99060 Consistent with CMS and with the intent of this policy, UnitedHealthcare will not separately reimburse CPT codes 99051, 99053, 99056, 99058 or 99060.</p>	
Questions and Answers	
1	<p>Q: Why doesn't UnitedHealthcare provide reimbursement for CPT codes 99051, 99053, 99056, 99058 or 99060?</p> <p>A: The After Hours and Weekend Care policy is intended to reimburse physicians for services that are outside their normal office routines as an alternative to more costly emergency room or urgent care center services. Reimbursement for CPT codes 99051, 99053, 99056, 99058 or 99060 would not accomplish this purpose and are not reimbursed by CMS.</p>
Codes	
99050	Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service
99051	Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service
99053	Service(s) provided between 10:00 PM and 8:00 AM at 24-hour facility, in addition to basic service
99056	Service(s) typically provided in the office, provided out of the office at request of patient, in addition to basic service
99058	Service(s) provided on an emergency basis in the office, which disrupts other scheduled office services, in addition to basic service
99060	Service(s) provided on an emergency basis, out of the office, which disrupts other scheduled office services, in addition to basic service