



## HOLIDAY SCHEDULE DEADLINES FOR SUBMITTING ELECTRONIC STATEMENTS

### Holiday Schedule:

Please be advised that MEDDATA/MEDTRON will be:

Open Wednesday, November 11, 2020 for the federal observation of Veteran's Day.  
The US Postal Service will be closed.

### Statement Schedule:

No statements will be mailed on Wednesday, November 11, 2020.

The deadline for submitting electronic statements to MEDTRON:

Statements received after 12 PM on Tuesday, November 10, 2020  
will be mailed on Thursday, November 12, 2020

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## Holiday Reminder to Bill Add-On Code 99051 with your E&M visits to receive an extra \$13.38 per encounter if you intend to see patients on November 11, 2020 Veterans Day (Observed)!

**NOTE: LA Traditional Medicaid will ONLY reimburse for LA State Holidays**

LA Medicaid still reimburses providers for select adjunct add-on services, i.e., 99051 (Services ...**at regularly scheduled evening, weekend, or holiday hours...**), as outlined by the *Current Procedural Terminology* manual under "Special Services, Procedures and Reports" using the following guidelines:

- The intent of this policy is to facilitate recipient access to services during non-typical hours primarily to reduce the inappropriate use of the hospital emergency department. The reimbursement provided by use of the adjunct codes is intended to assist with covering the additional administrative costs associated with staffing during these times. The intent is to motivate providers to alter their existing business hours for the purpose of maximizing reimbursement.
- These adjunct codes are reimbursed in addition to the reimbursement for outpatient evaluation and management (E&M) services when the services are rendered in settings other than hospital emergency departments on Monday through Friday from 5 p.m. through 8 a.m., on weekends from 12 a.m. Saturday through midnight Sunday, and on State/Governor proclaimed legal holidays from 12 a.m. through midnight. Refer to the *Louisiana Medicaid Professional Services Fee Schedule* on the Medicaid website for reimbursement information relative to these codes. Providers are instructed to bill usual and customary charges.

***Payments to all providers are subject to post payment review and recovery of overpayments.***

(CPT 2020 Professional)

CPT code section	
99050	Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service
99051	Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service
99053	Service(s) provided between 10:00 PM and 8:00 AM at 24-hour facility, in addition to basic service
99056	Service(s) typically provided in the office, provided out of the office at request of patient, in addition to basic service
99058	Service(s) provided on an emergency basis in the office, which disrupts other scheduled office services, in addition to basic service
99060	Service(s) provided on an emergency basis, out of the office, which disrupts other scheduled office services, in addition to basic service

NOTE: Our records indicate that in addition to LA Medicaid (Traditional) and all the LA Managed Care Organizations; (MCO-BHP) formerly Bayou Health Plans (BHPs); Aetna, Allied Benefits, Gilsbar, will pay for CPT: 99051.

Healthy Blue, formerly Amerigroup, will only reimburse when associated E&M is billed with modifier 25 or if modifier 59 is affixed to CPT: 99051.

NOTE: Some carriers will not pay CPT: 99051 if a procedure is performed on the same date, i.e., bundled.

**The following carriers do not reimburse CPT: 99051:**

**Blue Cross** ([Professional Provider Office Manual – April 2020](#) - verified May 2020)

**AFTER HOURS CARE**  
 After hours physician CPT® codes are reimbursed as follows:

**99050** – This code is separately reimbursed when the service provided is outside of the office’s regularly scheduled “posted hours” of operation, or days when the office is normally closed (e.g., holidays, Saturday or Sunday) in addition to basic services.

For example, if the office is regularly open Monday through Friday, 8 a.m. to 6 p.m., and the physician is requested to see a patient in the office at 10 p.m. on a Wednesday night, then the physician may report 99050 in addition to the appropriate evaluation and management (E&M) code. The medical record should reflect the medical necessity and services rendered.

- 99050 pays separately when billed with one of the following E&M codes: 99201–99215. 99050 is only reimbursed when submitted with the E&M codes listed.

**99051** – This code may be eligible for reimbursement as an add-on code when submitted by a pediatrician, family practice, general practice, internal medicine or rural health provider with the appropriate primary code, and should be used by office-based providers for reporting services that were performed during regularly scheduled evening (after 6 p.m.), weekend or holiday office hours and are adjunct to the basic service performed. This code may be billed for services started any time after the office has been opened for eight consecutive hours.

- 99051 may be eligible for reimbursement as an add-on code when submitted with the appropriate primary basic service code.

After hours services are not separately reimbursable to urgent care centers. Please refer to the Urgent Care Centers section of our provider manual for the billing guidelines and the criteria that define an urgent care center.

The provider’s documentation in the medical record should support the need for these services.

NOTE: BCBS published that these codes are not payable. However, BCBS of LA intermittently pays and BCBS OGS consistently pays. Their Clear Claim Connection tool supports payment if associated E&M is billed with modifier 25 and/or if modifier 59 is affixed to CPT: 99051 when billed with the modified E&M.

**Cigna** ([Cigna Reimbursement Policy 2020](#), verified May 2020)

Cigna is aligned with Centers for Medicare and Medicaid Services (CMS) for after-hours services represented by CPT® codes 99051–99056 and 99060 which are assigned a status of “B”. CMS assigns a status of “B” (Bundled Code) to the denied procedure, which is defined, “Payment for covered services are always bundled into payment for other services not specified. There will be no RVUs or payment amount for these codes and no separate payment is made. When these services are covered, payment for them is subsumed by the payment for the services to which they are incident. A Modifier will not over-ride the edit”.

However, Cigna supports physicians’ efforts to treat patients in the office setting (Place of Service 11) rather than refer them to emergent or urgent care when the service either disrupts regularly

scheduled office hours or occurs outside of regularly scheduled office hours.

Accordingly, separate reimbursement is allowed for after-hours CPT® code 99050 when billed with one of the Evaluation and Management (E/M) codes from the following list and the E/M code is eligible for payment: 99201-99205, 99212-99215, 99241-99245, and 99354-99355.

In addition, separate reimbursement is allowed for after-hours code 99058 when billed with one of the E/M codes from the following list and the E/M code is eligible for payment: 99201-99205 and 99212-99215.

Please note: Separate reimbursement for after-hours codes 99050 and 99058 is allowed on claims where only those codes and the appropriate E/M code (see list above) are billed. Adding additional codes to the claim may alter the payment for the after-hours code.

NOTE: Although Cigna excerpt above states that CPT: 99051 is not reimbursable, the Clear Claim Connection tool allows for CPT: 99051 when modifier 25 is affixed to the associated E&M.

Humana ([Claims Payment Policy, After-Hours Charges April 2020](#)– verified May 2020)

**Definitions of *Italicized Terms***

- **CPT code 99050:** Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (e.g., holidays, Saturday or Sunday), in addition to basic service.
- **CPT code 99051:** Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service.
- **CPT code 99053:** Service(s) provided between 10:00 PM and 8:00 AM at 24-hour facility, in addition to basic service.
- **CPT code 99056:** Service(s) typically provided in the office, provided out of the office at request of patient, in addition to basic service.
- **CPT code 99058:** Service(s) provided on an emergency basis in the office, which disrupts other scheduled office services, in addition to basic service.
- **CPT code 99060:** Service(s) provided on an emergency basis, out of the office, which disrupts other scheduled office services, in addition to basic service.

United Healthcare ([After Hours and Weekend Care Policy March 9, 2020](#) -verified May 2020)

CPT code 99050 in addition to basic services and CPT code 99051 in addition to acute care services (not preventive medicine codes).

UnitedHealthcare will reimburse after hours CPT codes 99050 and 99051 to participating primary care providers when reported in one of the following CMS non-facility place of service (POS) designations only:

- School (CMS POS 03)
- Indian Health Service Free-standing Facility (CMS POS 5)
- Tribal 638 Free-Standing Facility (CMS POS 7)
- Office (CMS POS 11)
- Independent Clinic (CMS POS 49)
- Federally Qualified Health Center (CMS POS 50)
- State or Local Public Health Clinic (CMS POS 71)
- Rural Health Clinic (CMS POS 72)

UnitedHealthcare will reimburse the following participating primary care providers for CPT codes 99050 and 99051:

- Adolescent Medicine, Pediatric-Adolescent, Pediatrics
- Family Nurse Practitioner, Nurse Practitioner, Pediatric Nurse Practitioner, Advanced Registered Nurse Practitioner
- Family Practice
- General Practice
- Geriatric Medicine
- Gynecology, Obstetrics & Gynecology, Obstetrics
- Internal Medicine
- Certified Nurse Midwife

Questions and Answers	
1	<p><b>Q:</b> Why doesn't UnitedHealthcare provide reimbursement for CPT codes 99053, 99056, 99058 or 99060?</p> <p><b>A:</b> The After Hours and Weekend Care policy is intended to reimburse participating primary care providers for services that are outside their regular posted business hours as an alternative to more costly emergency room or urgent care center services. Reimbursement for CPT codes 99053, 99056, 99058 or 99060 would not accomplish this purpose and are not reimbursed by CMS.</p>
2	<p><b>Q:</b> When will UnitedHealthcare provide reimbursement for CPT code 99050?</p> <p><b>A:</b> UnitedHealthcare will provide reimbursement for CPT code 99050 during times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service.</p>
3	<p><b>Q:</b> When will UnitedHealthcare provide reimbursement for CPT code 99051?</p> <p><b>A:</b> UnitedHealthcare will provide reimbursement for CPT code 99051 during regularly scheduled evening, weekend, or holiday office hours, in addition to acute care services (not preventive medicine services).</p>

Codes	
CPT Code Section	
99050	
99051	
99053	
99056	
99058	
99060	

United Healthcare Community Plan ([After Hours and Weekend Care Policy - 2020](#) – verified May 2020)

**CPT Codes 99050 and 99051**

Although CMS considers CPT codes 99050 and 99051 to be bundled into the payment for other services provided on the same day, UnitedHealthcare Community Plan will provide additional compensation to participating primary care providers for seeing patients in situations that would otherwise require more costly urgent care or emergency room settings by reimbursing CPT code 99050 in addition to basic services and CPT code 99051 in addition to acute care services (not preventive medicine codes).

UnitedHealthcare Community Plan will reimburse after hours CPT code 99050 and 99051 to participating primary care providers when reported in one of the following CMS non-facility place of service (POS) designations only:

- School (CMS POS 03)
- Indian Health Service Free-standing Facility (CMS POS 5)
- Tribal 638 Free-Standing Facility (CMS POS 7)
- Office (CMS POS 11)
- Independent Clinic (CMS POS 49)
- Federally Qualified Health Center (CMS POS 50)
- State or Local Public Health Clinic (CMS POS 71)
- Rural Health Clinic (CMS POS 72)

UnitedHealthcare Community Plan will reimburse the following participating primary care providers for CPT codes 99050 and 99051:

- Adolescent Medicine, Pediatric-Adolescent, Pediatrics
- Family Nurse Practitioner, Nurse Practitioner, Pediatric Nurse Practitioner, Advanced Registered Nurse Practitioner
- Family Practice
- General Practice
- Geriatric Medicine
- Gynecology, Obstetrics & Gynecology, Obstetrics
- Internal Medicine
- Certified Nurse Midwife

Questions and Answers	
1	<p><b>Q:</b> Why doesn't UnitedHealthcare Community Plan provide reimbursement for CPT codes 99053, 99056, 99058 or 99060?</p> <p><b>A:</b> The After Hours and Weekend Care policy is intended to reimburse physicians for services that are outside their regular posted business hours as an alternative to more costly emergency room or urgent care center services. Reimbursement for CPT codes 99053, 99056, 99058 or 99060 would not accomplish this purpose and are not reimbursed by CMS.</p>
2	<p><b>Q:</b> When will UnitedHealthcare Community Plan provide reimbursement for CPT code 99050?</p> <p><b>A:</b> UnitedHealthcare Community Plan will provide reimbursement for CPT code 99050 during times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service.</p>
3	<p><b>Q:</b> When will UnitedHealthcare Community Plan provide reimbursement for CPT code 99051?</p> <p><b>A:</b> UnitedHealthcare Community Plan will provide reimbursement for CPT code 99051 during regularly scheduled evening, weekend, or holiday office hours, in addition to acute care services (not preventive medicine services).</p>

For assistance or any questions, contact MDS/MSI via:

From **MEDPM** or **MEDEHR** Sign On screens, double click on 'helpdesk@medtronsoftware.com' to compose an email which will automatically create a ticket in our ticketing system. The ticketing system will then send an automated reply with your ticket # for all future correspondence related to your question/concern.