



ATTN: MEDICARE PROVIDERS

Electronic Medical Claims (EMC) / Electronic Remittance Advice (ERA) Transition from Novitas Direct Submission to Clearinghouse

Over the past few months, Novitas has been publishing notices in the Novitas Solutions e-News bulletins regarding upcoming updates to the way they handle Electronic Data Interchange (EDI) transactions. http://novitas-solutions.com/webcenter/content/conn/UCM_Repository/uuid/dDocName:00087525

*Effective **October 24, 2016**, Novitas Solutions EDI will no longer support dial-up connectivity. EDI trading partners connecting to Novitas via dial-up modem will be unable to connect for claim submission and/or report retrieval as of 12:01 AM Eastern Time (ET) on Monday, October 24, 2016. Effective October 24, 2016 at 12:01 AM ET, dial-up trading partners must use another connectivity method for claim submission and report retrieval such as: Secure File Transfer Protocol (SFTP), Direct Data Entry (DDE) (Part A), or our FREE Novitasphere portal (Part B). We strongly encourage EDI customers to transition to a new connectivity method now!*

To accommodate this Novitas update, MEDTRON (MSI)/MEDDATA (MDS) is transitioning our Medicare Electronic Claims (EMC) submission and Electronic Remittance Advice (ERA) to our current Clearinghouse, Emdeon/Change Healthcare. Please note, setup is required by Emdeon for this transition, however MSI/MDS staff will assist clients with the needed updates. There are no additional fees from MEDTRON or the Clearinghouse as a result of this transition.

WHAT YOU NEED TO DO:

MSI/MDS staff has completed the needed setup via the Emdeon portal as well as the needed forms: 'Change Healthcare Claim Provider Information Form' and 'Electronic Data Interchange (EDI) Enrollment Form'. Practices will receive an email with the above mentioned forms attached, please have the practice owner (or authorized user) sign the attached form and scan back to MSI/MDS Implementation department (mdsimpl@medtronsoftware.com) for further processing no later than **October 11th, 2016**.

Contact Software Support for assistance or any questions via:

From **MEDPM** or **MEDEHR** Sign On screens, double click on 'support@medtronsoftware.com' to compose an email to the Software Support Dept.

-OR-

Phone: (985) 234-0599 (local)
(800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609