



ATTN: WORKERS COMP PROVIDERS DEPARTMENT OF LABOR DENIALS

The Department of Labor (DOL) had been denying claims with code (OW)863 (Diagnosis unrelated to conditions) or (OW) 865 (Not related to accepted conditions). Charges submitted without an accepted ICD-10 (diagnosis code), i.e., a diagnosis inconsistent with the case file # listed as "accepted condition".

MEDDATA (MDS) has reached out to DOL to resolve. Each affected MDS practice will receive a Collector Code (CC): **RQ** (PENDING INFO FROM PHYS) report bi-weekly of all DOL denials that will require practice staff assistance to identify an 'accepted condition' (ICD10 diagnosis codes) to get the claim(s) paid.

Per DOL, the website (<http://owcp.dol.acs-inc.com/portal/main.do>) conveys all the 'accepted conditions' for a claimant per the assigned case file #. A login is required to query the patient, see below for instructions on how to view the 'accepted conditions' and review patient medical records to reassign appropriate ICD or diagnosis (Dx) codes to resolve the denial and to avoid future denials.

If practice staff needs access to the DOL website, please email request to adminservices@medtronssoftware.com.

Access the OWCP site:

<https://owcp.dol.acs-inc.com/portal/main.do>

Click 'Provider'

Click **Accept**

Login with assigned User ID and Password

Click **Submit**

On the left hand side, Inquiries category, select 'Eligibility and Accepted Conditions'

Select 'Listed Accepted Conditions for Claimant (FECA and DEEOIC only)'

In the 'ELIGIBILITY FOR ACCEPTED CONDITIONS SERVICES' section 'Case File #:' → Key the Case Number
'Date of Service:' → Key the date of service

Click **Submit** to review the list of approved codes

NOTE: The **Patient Insurance Inquiry** screen (via MEDPM or MEDEHR) will present the Case File # as the Group number, i.e., MDS protocol is to complete the **Patient Insurance Inquiry** screen 'Group Number' field with the DOL Case File # assigned to the specific injury.

The use of a Worker Comp Case File # (Claim#) as Group # is for all Worker Comp Ins type: X.

Code	Pri / Sec	Elig	Referral Req'd	Medigap	Ins Company Name / Address	Ins Company Phone / Fax / Web Address	Policy / Group / Insured (P,R,O)	Relation	Effective / Expires
<input type="checkbox"/> DOL	P		Y		US DEPT OF LABOR D016 P O BOX 8300 LONDON / KY / 40742-8300	(844) 466-4666 (800) 495-4949 HTTP://DWCP.DOL.ACS-INC.COM	NONE 167698698 GIENNA ADE (P)	S	08/06/2016

If the Case File # lists only ICD-9 codes, please use the ICD-10 – ICD-9 Crosswalk (available via the [MDS Reminders](#) and/or [MSI User Guide Listing - www.medtronsoftware.com](#)) for assistance to determine a corresponding ICD-10 code. < Match accepted conditions>

If per ICD-10 crosswalk user does not find Case File # condition covered the charge will be denied.

NOTE: The Case File # specific to a Date of injury assigned to a claimant will not change if a new illness (ICD-10) occurs as long as it is related to the initial accepted condition for the same date of injury.

If new illness/ICD10 denies practice staff needs to the call the case adjuster to add new illness/ICD10 to existing Case File #

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Program: FECA Org. Name: TRAIN JOINT Provider ID: 173195319

Eligibility Response

07/29/2016 09:53 EST

Case File #

167698769

The Claimant is eligible for the following:

OWCP will not convert current claimant ICD-9 accepted conditions to ICD-10 codes. Claimants will only be given ICD-10 codes for accepted conditions filed on or after 10/1/2015. Providers should submit bills with an ICD-10 diagnosis code(s) that is reflective of the condition(s) being treated.

ICD Indicator	Code	Modifier	Description
ICD-09	836.0	Left	TEAR MED MENISC KNEE-CUR
ICD-09	844.8	Left	SPRAIN OF KNEE & LEG NEC
ICD-09	845.0	Left	ANKLE SPRAIN
ICD-10	M72.2		PLANTAR FASCIAL FIBROMATOSIS
ICD-10	M76.62		ACHILLES TENDINITIS, LEFT LEG
ICD-10	M77.32		CALCANEAL SPUR, LEFT FOOT
ICD-10	M25.572		PAIN IN LEFT ANKLE AND JOINTS OF LEFT FO
ICD-10	M94.272		CHONDROMALACIA, LEFT ANKLE AND JOINTS OF
ICD-10	M17.12		UNILATERAL PRIMARY OSTEOARTHRITIS, LEFT

[Back to Eligibility Inquiry](#)

Contact Software Support for assistance or any questions via:

From **MEDPM** or **MEDEHR** Sign On screens, double click on 'support@medtronsoftware.com' to compose an email to the Software Support Dept.

-OR-

Phone: (985) 234-0599 (local)
 (800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609