



061219 NEWS BLAST

ATTN: MEDICARE PROVIDERS NEW MEDICARE CARD UPDATE

Effective 06/13/19, MEDTRON Software will auto update the new MIB # into the policy # field of MEDPM for any insurance type 'M' upon receipt of new MIB via Electronic Remittance Advice (ERA).

The Medicare Access and CHIP Reauthorization Act of 2015 (MACRA) required that the Centers for Medicare & Medicaid Services (CMS) remove Social Security Numbers (SSNs) from all Medicare cards **by April 2019**.

CMS has issued new Medicare cards to ALL beneficiaries with a new unique, randomly-assigned number called a **Medicare Beneficiary Identifier (MBI)** to replace the existing Social Security-based Health Insurance Claim Number (HICN) both on the cards and in various CMS systems currently used. Each 11-character MBI is unique, randomly generated, and the characters are "non-intelligent," which means they don't have any hidden or special meaning. Spouses or dependents who may have had similar HICNs will each get their own different MBI.

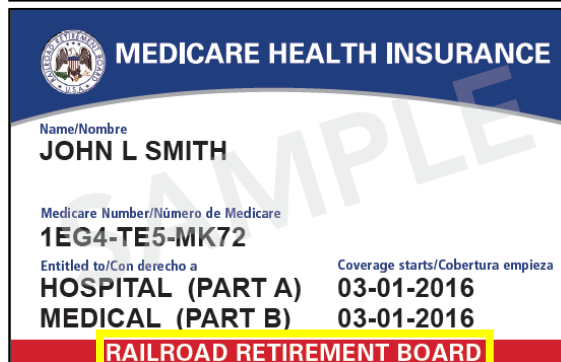
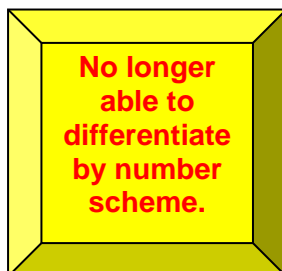
NOTE: The **format of the MBI does not** use letters S, L, O, I, B and Z.

ALL BENEFICIARIES SHOULD NOW HAVE THEIR NEW CARD!
If a new Medicare card is not presented at the time of service,
patient should contact 1-800-MEDICARE (1-800-633-4227).
TTY users can call 1-877-486-2048.

Medicare Sample Card:



Railroad Medicare Sample Card:



**Online Eligibility
Messages depicting
Railroad Medicare
Patients!**

Starting January 1, 2020, providers **MUST** submit claims using MBIs (with a few exceptions), no matter what date the provider performed the service. From October 2018 through the end of the transition period (December 31, 2019), providers can use either the HICN or the MBI to exchange data with carriers and the **Medicare Administrative Contractor (MAC) will return** the new MBI on every remittance advice when claims are submitted with valid and active HICN (old #).

For more information, see previously published News Blasts available via:

https://www.medtronsoftware.com/pdf/newsblasts/032618_New_Medicare_Card_Update.pdf

https://www.medtronsoftware.com/pdf/newsblasts/022018_New_Medicare_Cards.pdf

https://www.medtronsoftware.com/pdf/newsblasts/072517_New_Medicare_Cards.pdf

CMS Resources:

<https://www.cms.gov/Medicare/New-Medicare-Card/index.html#transition>

<https://www.cms.gov/medicare/new-medicare-card/nmc-home.html>

<https://www.cms.gov/Medicare/New-Medicare-Card/Providers/Providers.html>

<https://www.cms.gov/Medicare/New-Medicare-Card/index.html>

Contact Support for assistance or any questions via:

From **MEDPM** or **MEDEHR** Sign On screens, double click on 'support@medtronsoftware.com' to compose an email to the Software Support Dept.

-OR-

Phone: (985) 234-0599 (local)
(800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609