



# 051118 NEWS BLAST

## ATTN: TRICARE PROVIDERS TRICARE REGION CHANGES

Effective May 1, 2018, all hard copy claims must be submitted to TRICARE East Region via the address below:  
 TRICARE East Region Claims  
 PO Box 7981  
 Madison, WI 53707-7981

On January 12, 2018, Change Healthcare (*formally known as Emdeon*) assigned payer electronic identification number (EID) 68299 for dates of service on or after January 1, 2018.

See the [012518 News Blast: Changes in TRICARE Regions](#) for details on how to update MEDPM with the new EID!

Excerpt from the Change Healthcare Claims Payer List:

Claims Payer List												
C H A N G E	PAYER NAME	ST	PAYER ID	MODEL	L O B	C A R D	E N R O L L	R E - E N R	T P O	SERVICE	REPORT LEVEL	C O B
		Tricare East		68299	CHAMPUS	H	X	R	N	0	ERA	
	Tricare East		68299	CHAMPUS	M	B	R	N	0	Claims	4	A
	Tricare East		68299	CHAMPUS	M	X	R	N	0	ERA		
	Tricare East		68299	CHAMPUS	H	B	R	N	0	Claims	4	A

NOTE: Providers have 1 year from the date of service to file a claim with TRICARE (timely filing deadline: 365 days).

For more frequently asked questions (FAQs), see the TRICARE website: <https://tricare.mil/about/changes/faqs?p=1>

Contact MEDTRON's Support Department for assistance or any questions via:

From **MEDPM** or **MEDEHR** Sign On screens, double click on 'support@medtronsoftware.com' to compose an email to the Support Dept.

-OR-

Phone: (985) 234-0599 (local)  
 (800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609