



## EMDEON Electronic Payer ID Change PRINCIPAL FINANCIAL GROUP – 61271 CHRISTIAN BROTHERS SERVICES – New Payer ID 38308

On September 30, 2010, the Principal Financial Group announced it would exit the medical insurance business. That process is nearing completion and, as a result, the majority of their former medical insurance customers have new insurance carriers/processors. This includes the processing of medical claims (CMS1500) for Christian Brothers Services. Christian Brothers Services claims are now being processed by Allied Benefit Systems, Inc.

Effective 3/30/2012, Christian Brothers Services claims submitted using Payer ID 61271 (Principal Financial Group) **stopped** being forwarded to Christian Brothers Services and claims submitted using Payer ID 61271 will be rejected. All claims for Christian Brothers Services are to be submitted using Payer ID 38308.

An update to the practice's Insurance Company Master is required.

Use the **F9** Search (outlined below) to find all Ins Codes with Electronic ID = 61271.

Refer to [User Guide: Setup/Maintain Insurance Company Master](#)

### Master Menu

- #2 Setup and Support
- #6 Insurance Company

**F9** Search

**Enter** to screen 6 of 7

At 'Electronic ID' field, → **61271**,

**F9** to Search

System presents a listing of all Ins Codes that contain 61271 in the 'Electronic ID' field.

- 2 – Change all Christian Brothers Insurance Codes

**Enter** **Enter** to screen 3 of 5

Update the 'Electronic ID' field with **38308**.

If you have any questions, need a copy of the most current version of the [User Guide: Setup/Maintain Insurance Company Master](#) (published 11/12/2011) and/or would like to have all current EID codes updated/added please contact Software Support:

From MEDTRON Sign On screen, double click on '[support@medtronsoftware.com](mailto:support@medtronsoftware.com)' to compose an email to the Software Support Dept.

-OR-

Phone: (985) 234-0599 (local)  
 (800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609

Date: 08/07/12  
Time: 10:25:41

**INSURANCE COMPANY MASTER**  
SEARCH CRITERIA

EMC Type: ----->      Re-File Days:      O/R # Elec Refiles:  
 Primary ----->      Primary --->      Primary --->      ---  
 Secondary ----->      Secondary ->      Secondary ->      ---

Medigap -----> (Y/N)      Medigap ID ----->      ---  
 Electronic ID -----> 61271      OL Eligibility Plan --->      ---  
 National Carrier ID ----->      TPL ID ----->      ---

CPT Code Indicator ---> (1/2)      File Anes Min/Units ---> (M/U)  
 Direct Mail To -----> (1/6)      Timely Filing Days --->      ---  
 System EOBs on 2nd ---> (Y/N)      Timely Filing-Appeals --->      ---  
 O/R Phy 1500 Sgn Bx ---> (Y/N/Blk)

O/R Ins Pay Desc ----->      ---

F3=Exit    F5=Clear Criteria    F9=Search    F12=Prior Screen    6 of 7    DI200-20

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Date: 08/09/12  
Time: 08:21:40

**INSURANCE COMPANY MASTER**

Type Option, Press Enter  
 2=Change 3=Copy 4=Delete 5=Display 8=Notes      Deleted/Inactive Records  
 Omitted (F13)

Position  
 To -->      ---

Opt	Ins	Company Name	City - State	Typ	Aff	P	D
2	CB	CHRISTIAN BROTHERS	LAFAYETTE	LA	0		
2	CBE	CHRISTIAN BROTHERS BENEF	PARK FOREST	IL	0		
2	CBR	CHRISTIAN BROTHERS EMPLOY	ROMEVILLE	IL	0		
-	PFG	PRINCIPAL FINANCIAL GROUP	DES MOINES	IA	0		
-	PHC	PRINCIPAL HEALTH CARE	DES MOINES	IA	0		

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Date: 08/07/12  
Time: 11:24:32

**INSURANCE COMPANY MASTER**

Mode: CHANGE

Co Status/Code/Name -> 297 **CHRISTIAN BROTHERS**

EMC Type: ----->      Re-File Days:      O/R # Elec Refiles:  
 Primary -----> 1      Primary ---> 55      Primary --->      ---  
 Secondary ----->      Secondary -> 55      Secondary ->      ---

Medigap -----> Y (Y/N)      Medigap ID ----->      ---  
 Electronic ID -----> 38308      OL Eligibility Plan --->      ---  
 National Carrier ID ----->      TPL ID ----->      ---

CPT Code Indicator ---> 2 (1/2)      File Anes Min/Units ---> M (M/U)  
 Direct Mail To -----> 1 (1/6)      Timely Filing Days --->      ---  
 System EOBs on 2nd ---> Y (Y/N)      Timely Filing-Appeals --->      ---  
 O/R Phy 1500 Sgn Bx ---> (Y/N/Blk)

O/R Ins Pay Desc -----> PAYMENT-CHRISTIAN\_BRO

Prov #: NO    Pol Edt: NO  
 F3 Exit    F8 Policy # Edits    F11 Provider Numbers    F12 Prior Screen  
 3 of 5    DE200-05

**MEDDATA clients do not need to change setup, as this has already been completed.**