



042710 BLAST

ELECTRONIC REMITTANCE ADVICES (ERA) CLEARINGHOUSE ISSUE WITH COMMERCIAL ERA FILES

The Emdeon clearinghouse server issue as of 04/17/2010 is actively being worked on by Emdeon, **however the issue has not been 100% resolved.**

In the meantime, MEDTRON's Programming Team has developed and installed a workaround that will allow users to immediately download all type 'N' Clearinghouse ERA files available since Wednesday, 04/21/2010.

Once Emdeon resolves the issue completely, then users will be able to download any missing type 'N' Clearinghouse ERA files from 04/17/2010 to 04/20/2010; however, note there may be duplicate files that will have to be deleted.

As soon as MEDTRON is aware of Emdeon's permanent resolution, we will notify all clients via a similar News Blast with any additional corrective action.

Thank you for your patience as we work with Emdeon to resolve this issue.