



## ELECTRONIC PROCESSES VIA CLEARINGHOUSE

MEDTRON uses Emdeon as the clearinghouse for eligibility, electronic claims, and electronic remittance advice for commercial insurance payers. It has come to our attention that some clients may have received an outreach campaign flyer from Emdeon titled, "Healthpayers USA Coversheet, Sign up today for Emdeon ePayment."

The intent of Emdeon's flyer is to inform the practice of electronic services and the benefits of utilizing them in conjunction with electronic payments, otherwise known as EFT (Electronic Funds Transfer) direct to the practice's bank account. Commercial insurance payers are encouraging the setup of these features to provide a more efficient and streamlined method of submitting insurance claims and receiving payments.

MEDTRON, your practice management solution vendor, continues to direct and assist your practice to set up various commercial insurance payers through Emdeon. In addition, MEDTRON monitors the clearinghouse process to ensure that your practice is informed of all the latest electronic features available for your selection.

If your practice does not presently take advantage of sending claims EMC via clearinghouse, please contact Software Support:

From MEDTRON **Sign On** screen, double click on '[support@medtronsoftware.com](mailto:support@medtronsoftware.com)' to compose an email to the Software Support Dept.

-OR-

Phone: (985) 234-0599 (local)  
(800) 978-0599 (toll free)

-OR-

Fax: (985) 234-0609

MEDTRON is proud to serve your practice, and we will continue to ensure the highest level of service for all of your practice management needs.