



## National Plan and Provider Enumeration System (NPPES) Enhancements/Updates to NPPES effective as of September 13, 2009

The following security enhancements have been incorporated into NPPES:

***NPPES web users will be required to select five secret questions and answers.***

Upon successful login, NPPES web users will now be prompted to select five secret questions and provide answers to those questions. These five secret questions and answers will be saved and used for verification in order to allow NPPES web users to reset their own passwords.

***NPPES web users will be prevented from changing their passwords more than once within 24 hours from the last password update.*** NPPES web users will now be required to wait 24 hours before attempting to change their passwords once they have already successfully reset their passwords.

### Additional Information

Health care providers can apply for a National Provider Identification (NPI) online at <https://nppes.cms.hhs.gov>. Health care providers needing assistance with applying for an NPI or updating their data in NPPES records may contact the NPI Enumerator at 1-800-465-3203 or email the request to the NPI Enumerator at [CustomerService@NPIEnumerator.com](mailto:CustomerService@NPIEnumerator.com).

Not sure if you have already obtained an NPI or cannot remember your NPI, you can visit the NPI Registry at <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do> to search for the information.

The NPI Registry enables you to search for a provider's NPPES information, which includes the NPI. All information displayed in the NPI Registry is done so in accordance with the NPPES Data Dissemination Notice. Information in the NPI Registry is updated daily. You may run simple queries to retrieve this read-only data. For example, users may search for a provider by the NPI or Legal Name/Legal Business Name. There is no charge to use the NPI Registry.

## CMS Enrollment Forms Revised effective November 30, 2009

CMS-855I (for physicians and non-physicians) and CMS-855B (for medical groups and clinics) forms have been revised. Start using the new enrollment forms by November 30, 2009 or **risk** your application being denied by the carrier. Identify the new forms by the revision date of "(02/08) (EF 07/09)" in the bottom-left corner of form.

CMS made mostly minor edits to the forms.

NOTE: "All signatures must be original and signed in ink" (blue preferred)

Download the new enrollment forms at the CMS website:

[www.cms.hhs.gov/CMSforms/downloads/CMS855B.pdf](http://www.cms.hhs.gov/CMSforms/downloads/CMS855B.pdf)

[www.cms.hhs.gov/CMSforms/downloads/CMS855I.pdf](http://www.cms.hhs.gov/CMSforms/downloads/CMS855I.pdf)

Be sure to have copies of all degrees and certificates to send to contractor upon request to eliminate any additional delays.