



**MEDTRON iSeries Server Maintenance:
MEDDATA and TIMESHARE Practices
~~NO SYSTEM ACCESS~~**

The most important thing a practice can do is be prepared for the unexpected.

Prior to System Maintenance:

Practice should consider printing Appointment Book and Charge Tickets associated with known system maintenance dates. If your practice files charts by Account # vs Patient Name, also consider printing a Patient Alpha Listing in the event the practice is without computer access longer than anticipated (due to some unforeseen issue).

After System Maintenance is complete:

Confirm all users are able to sign on the the MEDTRON iSeries system. If any staff member has trouble accessing the system, please contact our Technical Department at: (985) 234-0500 or (866) 334-0500. Our Technical staff will be available as of 7:00am on Monday following any scheduled maintenance period weekend.

There will be no Day-End reports generated on Monday following the maintenance period.